

# MOTORCYCLE WARRANTIES

## 2022 AND PREVIOUS



### Summary of Coverage

For details, refer to the page listed below.

#### **Motorcycle Limited Warranty** \_\_\_\_\_ **page 6**

Coverage of defects in material and workmanship for:

GL, NRX, or ST Motorcycles .....	3 years
Other Street Motorcycles .....	1 year
Off-Road Motorcycles (except models below) .....	6 months
CB50R, CR, CRF-R, CRF-RWE, CRF-RX, CRF-X, NSF100, NSR50R, and MRT Motorcycles .....	no warranty

#### **Exhaust and Permeation Emission Warranty** \_\_\_\_\_ **page 7**

Coverage for the components that make up the Emission Control System for all On-Road Motorcycles:

0 - 49 cc .....	5 years or 3,728 miles (6,000 kilometers) (2006 - 2022 only)
50 - 169 cc .....	5 years or 7,456 miles (12,000 kilometers)
170 - 279 cc .....	5 years or 11,185 miles (18,000 kilometers)
280 cc and over .....	5 years or 18,641 miles (30,000 kilometers)

Coverage for components that make up the Emission Control System for the following Off-Road-Only Motorcycles:

2006 - 2022: All CRF-F Models	} — 30 months (2.5 years) There is <b>no mileage or operating hour limitation</b> .
2007 - 2022: All CRF-X Models	

Not applicable to other Off-Road-Only Motorcycles

#### **California Evaporative Emission Warranty** \_\_\_\_\_ **page 14**

Coverage for the Evaporative Emission Control System components on 2022 and later off-highway recreational vehicles sold, registered, and operated in California.

#### **Noise Control Warranty** \_\_\_\_\_ **page 16**

Coverage for the components that make up the Noise Control System for:

Street Motorcycles .....	12 months or 3,728 miles
Off-Road-Only Motorcycles (except models below) .....	12 months or 1,865 miles
Competition-Only Motorcycles (CB50R, CR, CRF-R, CRF-RWE, CRF-RX, NSF100, NSR50R and MRT) .....	no warranty

#### **Replacement Parts Limited Warranty** \_\_\_\_\_ **page 18**

Coverage for defects in material and workmanship for:

Replacement Batteries purchased from an authorized dealer ....	1 year
Other Honda replacement parts .....	6 months
Competition-Only Motorcycles (CB50R, CR, CRF-R, CRF-RWE, CRF-RX, NSF100, NSR50R and MRT) .....	no warranty

#### **Accessories Limited Warranty** \_\_\_\_\_ **page 20**

Coverage for defects in material and workmanship for bolt-on accessories, measured from accessory purchase date.

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# TERMS USED IN THIS WARRANTY BOOKLET

The terms listed below have the following meanings in this booklet:

## **American Honda**

American Honda Motor Co., Inc., the distributor of Honda products in the U.S., a California corporation located at 1919 Torrance Boulevard, Torrance, California 90501-2746.

## **Motorcycle**

Any two-wheeled motorcycle (other than a motor scooter) distributed by American Honda's Powersports Business Unit.

## **GL, NRX, or ST Motorcycle**

Any GL, NRX, or ST model motorcycle distributed by American Honda's Powersports Business Unit.

## **Other Street Motorcycles**

With the exception of any GL, NRX, or ST model, any street-legal motorcycle distributed by American Honda's Powersports Business Unit.

## **Authorized Honda Dealer**

A dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands authorized to sell Honda motorcycles distributed by American Honda's Powersports Business Unit.

## **First Purchaser**

The original buyer of a new Honda motorcycle from an authorized Honda dealer.

## **Honda Genuine Part or Accessory**

A part or accessory distributed by American Honda and sold by an authorized Honda dealer.

# **WARRANTY RESPONSIBILITIES**

## **The Distributor (American Honda Motor Co., Inc.)**

To repair or replace, at its option, any part that is proven to be defective in material or factory workmanship under normal use during the applicable warranty period.

- The repair or replacement of defective parts under this warranty must be made by an authorized Honda dealer. Warranty repairs will be made at no charge to you for parts or labor.
- Parts repaired or replaced under these warranties are warranted only during the balance of the applicable warranty's period.
- All defective parts replaced under this warranty become the property of American Honda.

## **The Authorized Honda Dealer**

To give you complete warranty documentation when you pick up your motorcycle.

To give you a signed set-up and delivery certificate.

- This delivery certificate outlines the steps your dealer has taken to fulfill their responsibility to properly assemble and service your new Honda.
- Attach the delivery certificate to your warranty booklet for future reference.

To perform warranty repairs to any Honda motorcycle that qualifies for such repairs.

## **You, the Honda Owner**

To maintain your Honda motorcycle according to the Maintenance Schedule in the Owner's Manual.

- Maintenance is essential for the well-being of your motorcycle. The Maintenance Schedule assumes you use your motorcycle normally. Any other use will require more frequent inspection and component replacement.
- You will have to pay for the maintenance of your motorcycle, including service at the scheduled intervals. But you may perform the work yourself if you have the skills to do so. This will NOT void your warranty.
- Failures caused directly by your lack of maintenance or improper maintenance are not covered by this warranty.
- We recommend your Honda dealer as the best place for fulfilling your maintenance obligation.

If warranty repairs are needed, you must have them performed by an authorized Honda dealership. You may be asked to provide documentation of proper maintenance, which may consist of one or more of the following:

- A Maintenance Record (such as the one in the Owner's Manual), which displays each date of service and work performed. Each entry should be signed or stamped by a person who is qualified to service your motorcycle.
- Copies of repair orders/receipts detailing performance of required maintenance, including dates.
- A statement that you performed the maintenance yourself, stating the type of work performed and the date of service. This statement should be accompanied by receipts for the replacement parts/filters/gaskets/fluids, etc., that you used.

**NOTE:** As an aid to the next owner, keep your receipts with your motorcycle.

# **WARRANTY DISCLAIMERS, LIMITATIONS & EXCLUSIONS**

## **Disclaimer of Consequential Damage & Limitation of Implied Warranties**

American Honda disclaims any responsibility for:

- loss of time
- loss of use of the motorcycle
- transportation expenses
- any other incidental or consequential damage

Duration of Implied Warranties:

- Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.

State Laws May Vary:

The previously listed limitations or exclusions may not apply to your motorcycle because of state laws. Some states may not allow limitations on how long an implied warranty lasts. Some states may not allow exclusion or limitation of incidental or consequential damages.

Your Legal Rights:

These warranties give you specific legal rights. You may also have other rights which vary from state to state.

## **Warranty Exclusions For Guam**

### **Replacement Parts and Honda Accessories**

American Honda Motor Co., Inc. provides NO warranty on Honda replacement parts or Honda Accessories.

ATTENTION: All warranties on Honda replacement parts and Honda Accessories in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

## **These Warranties Do Not Cover:**

- Failures or required services which are not due to a defect in material or factory workmanship
- Replacement of expendable maintenance items including, but not limited to:
  - spark plugs
  - coolant
  - gaskets
  - belts
  - filters
  - lubricants
  - hoses

Unless replacement is required to complete a qualified warranty repair or they are Honda Genuine parts that are defective in material or workmanship.

- Parts or accessories affected or damaged by:
  - normal wear
  - improper maintenance
  - vandalism
  - fire
  - lack of required maintenance
  - accident and/or collision
  - natural disaster, acts of nature
  - deterioration from the elements
  - the unauthorized alteration of any part
  - the incorporation or use of unsuitable attachments or parts
  - unsuitable use in an application for which the part was not designed
  - use of leaded or non-approved gasoline
  - improper installation
  - neglect
  - misuse
  - abuse
  - theft
- Failures caused by or related to any modification not approved by American Honda
- Failures caused by or related to any installation of any parts or kits designed for “competition only” use
- Tires worn beyond the limit indicated by the wear indicator, or tires for off-road-only motorcycles
- Use for the following activities, which will VOID these warranties:
  - racing
  - competition
  - rental (except Emission and Noise warranties)

Note that alteration of the odometer mileage, so that the actual mileage cannot be determined, may VOID some coverage.

### **Additional Warranty Exclusions For Replacement Parts:**

Please refer to the Replacement Parts section of this warranty booklet for a listing of additional items and circumstances that are not covered.

# DISTRIBUTOR'S LIMITED WARRANTIES NEW MOTORCYCLE

American Honda warrants to the first retail purchaser of the Honda motorcycle from an authorized Honda dealer and each subsequent owner that the motorcycle is free from defects in materials and workmanship for the period stated below.

## To Qualify For This Warranty:

- The Honda motorcycle must be purchased from a dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands who is authorized by American Honda to sell motorcycles, and
- Prior to delivery to the purchaser, set-up and pre-delivery service must be performed by a dealer who is authorized by American Honda to sell motorcycles.

## Warranty Time Period

### Duration:

For Honda motorcycles:

GL, NRX, or ST Motorcycles.....	three (3) years
Other Street Motorcycles.....	one (1) year
Off-Road Motorcycles (except CR, CRF-R and CRF-X)...	six (6) months
CB50R, CR, CRF-R, CRF-RWE, CRF-RX, CRF-X, NSF100, NSR50R and MRT	
Motorcycles .....	no warranty

For cosmetic defects:

GL, NRX, or ST Motorcycles.....	45 days
Other Street Motorcycles.....	45 days
Off-Road Motorcycles (except models below).....	45 days
CB50R, CR, CRF-R, CRF-RWE, CRF-RX, CRF-X, NSF100, NSR50R and MRT	
Motorcycles .....	no warranty

There is **no mileage or operating hour limitation**

### Coverage Begins:

- the date the motorcycle is sold to the first purchaser, or
- the date it is first used as a demonstrator, lease, or company motorcycle – whichever comes first.

## Warranty Coverage

American Honda will repair or replace, at its option, any part that is found defective in material or workmanship under normal use.

Parts repaired and replaced under this warranty are covered only for the remainder of the vehicle's warranty.

### Parts & labor

No charge to you.



## **DISTRIBUTOR'S LIMITED WARRANTIES EMISSION CONTROL SYSTEMS**

American Honda provides the same warranty coverage to all motorcycle owners regardless of where the motorcycle is registered.

### **ALL ON-ROAD MOTORCYCLES**

#### **Your Warranty Rights and Obligations**

American Honda must warrant the emissions control system on your vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emissions control system may include parts such as the carburetor or fuel injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, connectors and other emission related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions.

When a warrantable condition exists, American Honda will repair your vehicle at no cost to you, including diagnosis, parts and labor.

### **EMISSION-COMPLIANT OFF-ROAD MOTORCYCLES ONLY**

#### **Your Warranty Rights and Obligations**

American Honda is pleased to explain the emission control systems warranty on your vehicle.

American Honda must warrant the emissions control system on your vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emissions control system may include parts such as the carburetor, the ignition system, catalytic converter and engine computer. Also included may be hoses, connectors and other emission related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions.

Where a warrantable condition exists, American Honda will repair your vehicle at no cost to you, including diagnosis, parts and labor.

## **Emissions Control Systems (cont.)**

### **Manufacturer's Warranty Coverage**

If any emission-related part on your vehicle is defective, the part will be repaired or replaced by American Honda. This is your emissions control system DEFECTS WARRANTY.

### **Owner's Warranty Responsibilities**

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. American Honda recommends that you retain all receipts covering maintenance on your motorcycle, but American Honda cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Honda motorcycle dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that American Honda may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities or if an authorized Honda dealer cannot repair your motorcycle or honor your claim within a reasonable period of time, contact American Honda Powersports Customer Relations for assistance. If you are not satisfied with the way in which a warranty claim is resolved by American Honda, you may write directly to:

Director of Field Operations

Support Division (EN-397F)

Environmental Protection Agency

401 M Street, S.W.

Washington D.C. 20460

or

California Air Resources Board

9528 Telstar Avenue

El Monte, CA 91731

## **Emissions Warranty Coverage**

American Honda warrants to the owner that the motorcycle:

- is designed, built and equipped to conform at the time of sale with all applicable emissions standards, and
- is free from defects in materials and workmanship which would cause it to fail to conform with applicable requirements during the specified time and mileage limits.

This warranty begins on the date the motorcycle is delivered to the first purchaser other than an authorized Honda motorcycle dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first and continues for the time or mileage listed below:

### **All On-Road Motorcycles**

Duration: Time or mileage – whichever occurs first

Time: 5 years

Mileage: Based on engine displacement

- 0 to 49 cc: 3,728 miles (6,000 kilometers) (2006 - 2022 only)
- 50 to 169 cc: 7,456 miles (12,000 kilometers)
- 170 to 279 cc: 11,185 miles (18,000 kilometers)
- 280 cc and over: 18,641 miles (30,000 kilometers)

### **Following Off-Road Motorcycles ONLY**

Time: 30 months (2.5 years)

There is **no mileage or operating hour limitation**.

- 2006 - 2022: all CRF/F models
- 2007 - 2022: all CRF/X models

The Emissions Control System Defects Warranty is in addition to the American Honda Motorcycle Limited Warranty. These warranties are given only to the owner of a motorcycle distributed by American Honda through the Motorcycle Division.

To qualify for coverage under the defects warranty, you should operate and maintain your motorcycle according to the requirements in this warranty booklet, and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your motorcycle emission control systems functioning properly by maintaining your motorcycle in peak operating condition. American Honda will not deny a warranty claim solely because of lack of maintenance or maintenance records. However, failures caused by abuse or lack of required maintenance will not be covered by this warranty.

## **Emissions Control Systems (cont.)**

American Honda recommends that only parts supplied by American Honda or equivalent parts be used to repair your motorcycle. Maintenance, replacement, or repair of emission control devices and systems may be done by any motorcycle repair establishment or individual. American Honda will only pay for warranty repairs performed at an authorized Honda motorcycle repair facility (except in an emergency situation). An emergency situation exists when a Honda dealership is not reasonably available, a warranted part is not available within 30 days, or when an authorized Honda facility is unable to complete a repair within 30 days. In an emergency situation, the repair of emission control devices or systems may be done by any motorcycle repair establishment or individual, or by the owner, using any replacement part. American Honda will reimburse you for those emergency repairs, including diagnosis, covered by the Emissions Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda motorcycle dealer. A list of parts covered by this warranty is below.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your motorcycle's emissions control systems. If such a replacement part is used in the maintenance or repair of your motorcycle, and an authorized Honda dealer determines it is defective or causes a failure of a warranted part, your claim for repair to bring your motorcycle into compliance with applicable standards may be denied. If the part in question is not related to the reason your motorcycle fails to meet the standards, the claim will not be denied.

## **This Emissions Warranty Does Not Cover:**

- Failures or malfunctions of the emission control systems caused by abuse, alteration, accident, misuse, or the use of leaded or non-approved gasoline.
- Replacement of expendable maintenance items unless they are original equipment defective in material or workmanship under normal use, and the first required replacement interval for the item has not been reached. Expendable maintenance items include but are not limited to:
  - spark plugs
  - filters
  - coolant
  - lubricants
  - belts
- Consequential damages such as loss of time or use of the vehicle
- Prohibited actions related to 40 CFR, Part 1068, Subpart B, Section 1068.1 (b) and competition use.

## **To Get Emissions Warranty Service**

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis. Any authorized Honda motorcycle dealer will perform the adjustment, repair, or replacement within 30 days from the time you take your motorcycle to the dealer.

If an authorized Honda dealer is unable to repair your motorcycle within 30 days from the time you take your motorcycle to the dealer, then this situation will be treated as an emergency and you may have your motorcycle repaired at any repair facility you choose. If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda motorcycle dealer.

# **Emissions Control Systems (cont.)**

## **Emissions Warranty Parts List**

### **Fuel Metering System:**

- Carburetor
- Carburetor Air Jet Solenoid Valve
- Carburetor Coolant Thermal Valve
- Starting Enrichment Valve/Thermal Valve
- Throttle Body
- Fuel Injector
- Fuel Pressure Regulator
- Idle Air Control Valve
- Throttle Control Position (TCP) Sensor
- Fuel Pump and Fuel Filter
- Intake Manifold

### **Ignition System:**

- Engine Control Module
- Engine Coolant Temperature Sensor
- Engine Oil Temperature Sensor
- Gear Position Switch
- Ignition Coils
- Ignition Control Module
- Crankshaft Position (CKP) Sensor
- Distributor Ignition Capacitor
- Spark Plug (covered up to the first replacement only)
- Spark Plug Cap and wires
- BARO Sensor
- Cam Position Sensor
- Throttle Position Sensor
- MAP Sensor
- Vehicle Speed Sensor
- Transmission Range (TR) Sensor
- Knock Sensor

### **Air Injection System:**

- Pulse Secondary Air Injection Check Valve
- Pulse Secondary Air Injection Control Valve
- Pulse Secondary Air Injection Solenoid Valve

### **Shot Air System:**

- Intake Air Shot Air Check Valve
- Intake Air Shot Air Valve

**Exhaust System:**

- Catalytic Converter
- Oxygen Sensor
- Heated Oxygen Sensor
- Exhaust Gas Control Valve
- Exhaust Manifold
- Exhaust Pipes (to the catalyst and between catalysts)
- Air Fuel Ratio Sensor

**Intake Air Temperature System:**

- Intake Air Temperature Check Valve
- Intake Air Temperature Sensor
- Intake Air Temperature Thermal Vacuum Valve
- Intake Air Temperature Valve

**Evaporative Emission Control System:**

- Evaporative Emission Canister
- Evaporative Emission Carburetor Air Vent Control Valve
- Evaporative Emission Purge Control Valve
- Evaporative Emission Storage Element
- Evaporative Emission Purge Control Solenoid Valve
- Fuel Fill Cap
- Fuel Tank (including fuel hoses and fuel valve)

**Crankcase Emission Control System:**

- Air Cleaner (covered up to the first replacement interval only)
- Air Cleaner Housing
- Air Cleaner Housing Cover
- Crankcase Breather Separator
- Crankcase Breather Storage Tank
- Crankcase Breather Tube Plug
- PCV Valve
- Oil Filler Cap
- PCV Control Solenoid Valve

**Parts Associated with the Systems Above:**

- FI Indicator Light Bulb
- Malfunction Indicator Light Bulb
- Tubing, Fittings, Clamps, Gaskets, Hoses, Mounting Hardware, and other emission related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions.

**VTEC System:**

- Valve Lift Control Solenoid

# **CALIFORNIA EVAPORATIVE EMISSION CONTROL WARRANTY**

## **Your Warranty Rights and Obligations**

The California Air Resources Board and American Honda are pleased to explain the evaporative emissions control systems warranty on your vehicle. In California, new off-highway recreational vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. American Honda must warrant the evaporative emissions control system on your off-highway recreational vehicle for the periods of the time listed below provided there has been no abuse, neglect, improper maintenance, or unapproved modification of your off-highway recreational vehicle.

Your evaporative emissions control system may include parts such as, the carburetor or fuel-injection system, fuel tank, fuel hoses, carbon canister, and engine computer. Also included may be hoses, belts, connectors and other evaporative emissions related assemblies. Where a warrantable condition exists. American Honda will repair your off-highway recreational vehicle at no cost to you including diagnostics, parts and labor.

If any evaporative emissions related part on your off-highway recreational vehicle is defective, the part will be repaired or replaced by American Honda.

### **Owner's Warranty Responsibilities**

As the off-highway recreational vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. American Honda recommends that you retain all receipts covering maintenance on your off-highway recreational vehicle, but American Honda cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As an owner you are responsible for presenting your off-highway recreational vehicle to a Honda dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As an off-highway recreational vehicle owner, you should also be aware that American Honda may deny you warranty coverage if your off-highway recreational vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact American Honda Powersports Customer Relations for assistance at (866) 784-1870 or the California Air Resource Board at:

California Air Resources Board  
9528 Telstar Avenue  
El Monte, CA 91731



# California Evaporative Emission Warranty Parts List

**2022 and later off-highway vehicles sold, registered, and operated in California:**

## **Coverage for the following Off-Road Motorcycles:**

- CRF-F models
- CRF-X models

## **Not applicable to these Off-Road Only Motorcycles or Competition Only Motorcycles:**

- CRF50F
- CRF230F
- CRF-R, CRF-RX, CRF-RWE
- CR
- MRT

Parts identified below have 60 months (5 years) warranty.  
There is **no mileage or operating hour limitation.**

## **Fuel Metering System:**

Throttle Body  
Fuel Pump  
Fuel Injector  
Fuel Filter  
Fuel Feed Hose

## **Evaporative Emission Control System:**

Fuel Tank Complete  
Fuel Fill Cap  
Evaporative Emission Canister  
Evaporative Emission Canister Purge Valve

## **Parts Associated with the Systems Above:**

Tubing, Fittings, Clamps, Gaskets, Hoses, O-rings,  
Mounting Hardware, and other emission related  
components and assemblies whose sole purpose is to  
reduce emissions or whose failure will increase emissions.

# DISTRIBUTOR'S LIMITED WARRANTIES NOISE CONTROL SYSTEMS

## Warranty Time Period

### Duration:

Time or mileage – whichever occurs first

Time: twelve (12) months

Mileage:

- street motorcycles..... 3,730 miles (6,000 kilometers)
- off-road-only motorcycles  
(except CR and CRF-R) ..... 1,865 miles (3,000 kilometers)
- competition-only motorcycles (CR, CRF-R, CRF-RWE, CRF-RX,  
NSF100, NSR50R, and MRT) ..... no warranty

### Coverage Begins:

- the date the motorcycle is delivered to the first retail purchaser, or
- the date the motorcycle is first placed in service as a demonstrator, lease, or company motorcycle prior to the retail sale.

## Warranty Coverage

This warranty applies to factory-installed noise systems on Honda motorcycles distributed by American Honda, and sold by authorized Honda dealers.

This warranty is separate from the Distributor's Limited Warranty and is the only express noise control systems warranty applicable to Honda motorcycles.

American Honda warrants to the first retail purchaser and each subsequent purchaser that the motorcycle:

- was designed, built, and equipped to conform at the time of first retail purchase with all U.S. EPA noise emission standards.
- when properly maintained and used, will meet applicable noise emission regulations within the stated time and mileage period.

The obligation of American Honda:

To repair or replace, at its option, any part of the exhaust system, or exhaust system's components that are proven to be defective in material or factory workmanship under normal use for the applicable period.

**Parts & Labor:**

No charge for replacement of defective parts.

Your obligation:

To have required maintenance performed in accordance with the Maintenance Schedule contained in the Owner's Manual. Failure to have required maintenance performed may result in losing coverage under this warranty.

Claims for repairs or adjustments resulting from defects in materials or workmanship will not be denied because the motorcycle or engine was not properly maintained and used.

# **DISTRIBUTOR'S LIMITED WARRANTIES REPLACEMENT PARTS**

## **Warranty Time Period\***

### **Duration:**

Coverage for defects in material and workmanship:

- Replacement Batteries purchased from an authorized dealer: one (1) year
- Other replacement parts: six (6) months
- Competition only motorcycles:(CB50R, CR, CRF-R, CRF-RX, NSF100, NSR50R, and MRT) no warranty

Honda Genuine parts repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased part.

### **Coverage Begins:**

On the date the part was purchased from an authorized Honda dealer.

## **Warranty Coverage\***

American Honda will repair or replace, at its option, any Honda Genuine part that is defective in material or factory workmanship under normal use. To qualify for this warranty, the Honda Genuine part:

- must have been purchased from an authorized Honda dealer
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

### **Parts installed by an authorized Honda dealer:**

Parts: No charge.

Labor: No charge.

### **Parts not installed by an authorized Honda dealer:**

Parts: No charge.

Labor: You pay for removal or installation charges.

## **This Warranty Does Not Cover**

The following exclusions apply specifically to replacement parts, in addition to the exclusions listed under Warranty Exclusions:

- the machine in which the part is installed
- parts replaced under the warranty of the machine in which the part is installed
- Honda High Performance Options for motorcycle engines, or parts designed for competition use only
- the color match of painted components (American Honda makes no warranty, express or implied, regarding the color match of painted components)

\* All warranties on Honda replacement parts in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

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## **DISTRIBUTOR'S LIMITED WARRANTIES**

# **Honda Accessories**

### **Warranty Time Period\***

#### **Duration (measured from accessory purchase date):**

- Bolt-on Accessories - for GL, NRX, or ST models (other than audio equipment): three (3) years
- Bolt-on Accessories - for all on-road models except GL, NRX, or ST: one (1) year
- Audio equipment: one (1) year
- Off-road models: no coverage

Honda Accessories repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased accessory.

#### **Coverage Begins:**

On the date of purchase from an authorized Honda dealer.

### **Warranty Coverage\***

American Honda will repair or replace, at its option, any Honda Accessory that is defective in material or workmanship under normal use.

To qualify for this warranty, the Honda Accessory:

- must have been purchased from an authorized Honda dealer authorized to sell Honda Genuine or Honda Signature Accessories; and
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

#### **Accessories installed by an authorized Honda dealer:**

Parts: No charge.

Labor: No charge.

#### **Accessories not installed by an authorized Honda dealer:**

Parts: No charge.

Labor: You pay for removal and installation charges.

\* All warranties on Honda Accessories in Guam are provided by the Authorized Honda Dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

# WARRANTY SERVICE

## How to Get Warranty Service

You should, at your expense, take:

- your Honda motorcycle and
- your warranty registration card to any authorized Honda dealer during normal service hours.

For replacement parts or accessories requiring warranty service, take:

- proof of purchase of the part or accessory

If you are unable to get satisfactory warranty service at a Honda dealer, or you are dissatisfied with a warranty decision, please refer to the Customer Satisfaction section below.

## Customer Satisfaction

Your satisfaction and goodwill are important to your dealer and to American Honda. Normally, any problems with the product will be handled by your dealer's service department. Sometimes, however, in spite of the best intentions of all concerned, misunderstandings can occur. If your problem has not been handled to your satisfaction, we suggest you take the following action:

- Discuss the problem with a member of dealership management. Often complaints can be quickly resolved at that level. If the problem has already been reviewed with the Service Manager, contact the General Manager or Owner of the dealership.
- If your problem still hasn't been resolved to your satisfaction, write: Powersports Customer Relations, American Honda Motor Co., Inc., P.O. Box 2200, Torrance, California 90509-2200, Mailstop: 100-4W-5F. Telephone (866) 784-1870 or online at <https://powersports.honda.com/contact-us>. We will need the following information in order to assist you:
  - your name, address, and telephone number
  - product model and vehicle identification number (VIN)
  - date of purchase
  - dealer name and address

After reviewing all the facts, Customer Relations will tell you what action can be taken. Please bear in mind that your problem will likely be resolved at the dealership, using the dealer's facilities, equipment, and personnel. For this reason, it is important that your initial contact be with the dealer.

Your purchase of a Honda product is greatly appreciated by both the dealer and American Honda. We want to assist you in every way possible to ensure your complete satisfaction with your purchase.

