

**TRX™**  
**WARRANTIES**

2026 AND PREVIOUS

# Summary of Coverage

For details, refer to the page listed below.

## **TRX Limited Warranty** \_\_\_\_\_ **page 9**

Coverage of defects in material and workmanship for:

- 2008-2026 models.....1 year
- 2007 and previous models.....6 months

## **Emission Control Systems** \_\_\_\_\_ **page 10**

Coverage for components that make up the Emission Control System for:

- 2007-2026 all TRX models .....
  - 2006 TRX90 .....
  - 2006 TRX250EX .....
  - 2005-2006 TRX250TM/TE .....
  - 2005-2006 TRX400EX .....
  - 2006 TRX450R .....
  - 2005-2006 TRX500FE/FM/TM/FA/FGA.....
  - 2006 TRX680FA/FGA.....
- 30 months (2.5 years)  
There is no mileage or operating hour limitation.
- Not applicable to any other TRX.

## **California Evaporative Emission Warranty** \_\_\_\_\_ **page 16**

Coverage for the Evaporative Emission Control System components on 2026 and later vehicles sold, registered, and operated in California.

Coverage for the following models:

- TRX420FA/FE/FM/TE/TM.....
  - TRX520FA/FE/FM .....
- 60 months (5 years)  
There is no mileage or operating hour limitation.
- Not applicable to any other TRX.

## **Replacement Parts Limited Warranty** \_\_\_\_\_ **page 18**

Coverage for defects in material and workmanship for:

- Batteries purchased from an authorized dealer.....1 year
- Other Honda replacement parts.....6 months

## **Accessories Limited Warranty** \_\_\_\_\_ **page 19**

Coverage for defects in material and workmanship for bolt-on accessories, measured from the accessory purchase date.....1 year

**Detach this page and store in a safe location.**



Year \_\_\_\_\_

Model \_\_\_\_\_

Engine Number \_\_\_\_\_

Ignition Key Number \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Owner's Name \_\_\_\_\_

Owner's Street Address \_\_\_\_\_

Owner's City/State/ZIP \_\_\_\_\_

Owner's Phone Number (\_\_\_\_) \_\_\_\_\_

VIN \_\_\_\_\_

# CONTENTS

<b>Terms Used in this Warranty Booklet</b> .....	page 4
<b>Warranty Responsibilities</b> .....	page 5
Distributor (American Honda Motor Co., Inc.).....	page 5
Authorized Honda Dealer.....	page 5
You, the Honda Owner.....	page 6
<b>Warranty Disclaimers, Limitations, &amp; Exclusions</b> .....	page 7
Disclaimer of Consequential Damage & Limitations of Implied Warranties.....	page 7
Warranty Exclusions For Guam.....	page 7
These Warranties Do Not Cover.....	page 8
<b>Distributor's Limited Warranties</b> .....	page 9
New TRX .....	page 9
Exhaust and Permeation Emission Control Systems.....	page 10
California Evaporative Emission Control Warranty.....	page 16
Replacement Parts.....	page 18
Honda Accessories.....	page 19
<b>Warranty Service</b> .....	page 20
How To Get Warranty Service.....	page 20
Customer Satisfaction.....	page 20

# TERMS USED IN THIS WARRANTY BOOKLET

The terms listed below have the following meanings in this booklet:

## **American Honda**

American Honda Motor Co., Inc., the distributor of Honda products in the U.S., a California corporation located at 1919 Torrance Boulevard, Torrance, California 90501-2746.

## **TRX**

Any four-wheeled TRX model distributed by American Honda's Power Sports and Products.

## **Authorized Honda Dealer**

A dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands authorized to sell Honda TRXs distributed by American Honda's Power Sports and Products.

## **First Purchaser**

The original buyer of a new Honda TRX from an authorized Honda dealer.

## **Honda Genuine Part or Accessory**

A part or accessory distributed by American Honda and sold by an authorized Honda dealer.

# WARRANTY RESPONSIBILITIES

## **Distributor (American Honda Motor Co., Inc.)**

To repair or replace, at its option, any part that is proven to be defective in material or factory workmanship under normal use during the applicable warranty period.

- The repair or replacement of defective parts under this warranty must be made by an authorized Honda dealer. Warranty repairs will be made at no charge to you for parts or labor.
- Parts repaired or replaced under these warranties are warranted only during the balance of the applicable warranty period.
- All parts replaced under this warranty become the property of American Honda.

## **Authorized Honda Dealer**

To give you complete warranty documentation when you pick up your TRX.

To give you a signed set-up and delivery certificate.

- This delivery certificate outlines the steps your dealer has taken to fulfill their responsibility to properly assemble and service your new Honda.
- Attach the delivery certificate to your warranty booklet for future reference.

To perform warranty repairs to any Honda TRX that qualifies for such repairs.

## You, the Honda Owner

To maintain your Honda TRX according to the schedule printed in its Owner's Manual.

- Maintenance is essential for the well-being of your TRX. The Maintenance Schedule assumes you use your TRX normally. Any other use will require more frequent inspection and component replacement.
- You will have to pay for the maintenance of your TRX, including service at the scheduled intervals, but you may perform the work yourself if you have the skills to do so. This will NOT VOID your warranty.
- Failures caused directly by your lack of maintenance or improper maintenance are not covered by this warranty.
- We recommend your Honda dealer as the best place for fulfilling your maintenance obligation.

If warranty repairs are needed, you must have them performed by an authorized Honda dealership. You may be asked to provide documentation of proper maintenance, which may consist of one or more of the following:

- A Maintenance Record (such as the one in the Owner's Manual), which displays each date of service and work performed. Each entry should be signed or stamped by a person who is qualified to service your TRX.
- Copies of repair orders/receipts detailing performance of required maintenance, including dates.
- A statement that you performed the maintenance yourself, stating the type of work performed and the date of service. This statement should be accompanied by receipts for the replacement parts/filters/gaskets/fluids, etc. that you used.

NOTE: As an aid to the next owner, keep your receipts with your TRX.

# **WARRANTY DISCLAIMERS, LIMITATIONS, & EXCLUSIONS**

## **Disclaimer of Consequential Damage & Limitation of Implied Warranties**

American Honda disclaims any responsibility for:

- loss of time
- loss of use of the TRX
- transportation expenses
- any other incidental or consequential damage (such as clothing or equipment)

Duration of Implied Warranties:

Any implied warranties, including the implied warranty of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty.

State Laws May Vary:

The previously listed limitations or exclusions may not apply to your TRX because of state laws. Some states may not allow limitations on how long an implied warranty lasts. Some states may not allow exclusion or limitation of incidental or consequential damages.

Your Legal Rights:

These warranties give you specific legal rights. You may also have other rights which vary from state to state.

## **Warranty Exclusions For Guam**

### **Replacement Parts and Honda Accessories**

American Honda Motor Co., Inc. provides NO warranty on Honda replacement parts or Honda Accessories.

**ATTENTION:** All warranties on Honda replacement parts and Honda Accessories in Guam are provided by the authorized Honda dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

## These Warranties Do Not Cover

- Failures or required services that are not due to a defect in material or factory workmanship
- Replacement of expendable maintenance items including, but not limited to:
  - spark plugs
  - filters
  - coolant
  - lubricants
  - gaskets
  - hoses
  - belts

Unless they are Honda Genuine parts that are defective in material or workmanship

- Parts or accessories affected or damaged by:
  - normal wear
  - neglect
  - improper maintenance
  - misuse
  - vandalism
  - abuse
  - fire
  - theft
  - lack of required maintenance
  - natural disaster or acts of nature
  - accident and/or collision
  - deterioration from the elements
  - improper installation
  - the unauthorized alteration of any part
  - the incorporation or use of unsuitable attachments or parts
  - unsuitable use in an application for which the part was not designed
  - use of leaded or non-approved gasoline
- Failures caused by or related to any modification not approved by American Honda
- Failures caused by or related to any installation of any parts or kits designed for "competition only" use (Honda Accessories competition-only parts or kits do not VOID vehicle warranty, but do VOID Emission and Noise Warranties)
- Tires
- Use for the following activities, which will VOID these warranties:
  - racing
  - competition
  - rental (except Emission and Noise Warranties)

Note that alteration of the odometer so that the actual mileage cannot be determined may VOID some coverage.

### Additional Warranty Exclusions For Replacement Parts:

Please refer to the "This Warranty Does Not Cover" section of this warranty booklet for a listing of additional items and circumstances that are not covered.

## DISTRIBUTOR'S LIMITED WARRANTIES

### NEW TRX

American Honda warrants to the first retail purchaser of the Honda TRX from an authorized Honda dealer and each subsequent owner that the TRX is free from defects in materials or factory workmanship for the period stated below.

#### To Qualify For This Warranty:

- The Honda TRX must be purchased from a dealer within the United States, Puerto Rico, Guam, or the U.S. Virgin Islands who is authorized by American Honda to sell TRXs, and
- Prior to delivery to the purchaser, set-up and pre-delivery service must be performed by a dealer who is authorized by American Honda to sell TRXs.

#### Warranty Time Period

##### Duration:

For Honda TRX models: one (1) year for 2008-2026 models only  
six (6) months for 2007 and previous models

For cosmetic defects: no warranty

There is **no mileage or operating hour limitation.**

##### Coverage Begins:

- The date the TRX is sold to the first purchaser, or
- The date it is first used as a demonstrator, lease, or company vehicle — whichever comes first.

#### Warranty Coverage

American Honda will repair or replace, at its option, any part that is found defective in material or workmanship under normal use.

Parts repaired and replaced under this warranty are covered only for the remainder of the vehicle's warranty.

##### Parts & Labor

No charge to you.

## **DISTRIBUTOR'S LIMITED WARRANTIES EMISSION CONTROL SYSTEMS**

American Honda provides the same warranty coverage to all owners of complying TRX models (see Inside Front Cover), regardless of where the TRX is registered.

### **Your Warranty Rights and Obligations**

American Honda is pleased to explain the emission control system warranty on your 2026 vehicle. New motor vehicles must be designed, built, and equipped to meet stringent federal anti-smog standards. American Honda must warrant the emission control system on your vehicle for the periods of time listed below, provided there has been no abuse, neglect, or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter, and engine computer. Also included may be hoses, belts, connectors, and other emission-related assemblies.

Where a warrantable condition exists, American Honda will repair your vehicle at no cost to you, including diagnosis, parts, and labor.

### **Manufacturer's Warranty Coverage**

If any emission-related part on your vehicle is defective, the part will be repaired or replaced by American Honda. This is part of your Emission Control System Defects Warranty, which is outlined below.

### **Owner's Warranty Responsibilities**

As the vehicle owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. American Honda recommends that you retain all receipts covering maintenance on your TRX, but American Honda cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Honda TRX dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that American Honda may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

## Owner's Warranty Responsibilities (cont.)

If you have any questions regarding your warranty rights and responsibilities or if an authorized Honda dealer cannot repair your TRX or honor your claim within a reasonable period of time, contact the American Honda Powersports Customer Relations Department at (866) 784-1870.

If you are not satisfied with the way in which a warranty claim is resolved by American Honda, you may write directly to:

Director, Gasoline Engine Compliance Center  
U.S. Environmental Protection Agency

Attention: Warranty Claim  
2000 Traverwood Drive  
Ann Arbor, MI 48105  
Nonroad-si-cert@epa.gov  
Epa.gov/otaq/verify

Or

California Air Resources Board  
4001 Iowa Avenue  
Riverside, CA 92507

## Emission Warranty Coverage

American Honda warrants to the owner that the TRX:

- is designed, built, and equipped to conform at the time of sale with all applicable emissions standards, and
- is free from defects in materials and workmanship which would cause it to fail to conform with applicable requirements during the specified time limit.

This warranty begins on the date the TRX is delivered to the first purchaser other than an authorized Honda TRX dealer, or the date it is first used as a demonstrator, lease, or company vehicle, whichever comes first and continues for the time listed below:

Time: 30 months (2.5 years)

There is **no mileage or operating hour limit.**

The Emission Control System Defects Warranty is in addition to the American Honda TRX Limited Warranty. These warranties are given only to the owner of a TRX distributed by American Honda through the Power Sports and Products business unit.

To qualify for coverage under the defects warranty, you should operate and maintain your TRX according to the requirements of this Warranty Booklet and the Maintenance Schedule in the Owner's Manual. This schedule is designed to keep your TRX emission control systems functioning properly by maintaining your TRX in peak operating

condition. American Honda will not deny a warranty claim solely because of a lack of maintenance or maintenance records. However, failures caused by abuse or lack of required maintenance will not be covered by this warranty.

American Honda recommends that only parts supplied by American Honda or equivalent parts be used to repair your TRX. Maintenance, replacement, or repair of emission control devices and systems may be done by any TRX repair establishment or individual. American Honda will only pay for warranty repairs performed at an authorized Honda TRX repair facility (except in an emergency situation). An emergency situation exists when a Honda dealership is not reasonably available, a warranted part is not available within 30 days, or when an authorized Honda facility is unable to complete a repair within 30 days.

In an emergency situation, the repair of emission control devices or systems may be done by any TRX repair establishment or individual or by the owner, using any replacement part. American Honda will reimburse you for those emergency repairs, including diagnosis, covered by the Emissions Warranties. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda TRX dealer. Covered parts are listed under the Emission Warranty Parts List.

The use of replacement parts not equivalent to the original parts may impair the effectiveness of your TRX's emissions control systems. If such a replacement part is used in the maintenance or repair of your TRX, and an authorized Honda dealer determines it is defective or causes a failure of a warranted part, your claim for repair to bring your TRX into compliance with applicable standards may be denied. If the part in question is not related to the reason your TRX fails to meet the standards, the claim will not be denied.

## **This Emission Warranty Does Not Cover:**

- Failures or malfunctions of the emission control systems caused by abuse, alteration, accident, misuse, or the use of leaded or non-approved gasoline
- Replacement of expendable maintenance items unless they are original equipment defective in material or workmanship under normal use, and the first required replacement interval for the item has not been reached. Expendable maintenance items include, but are not limited to:
  - spark plugs
  - filters
  - coolant
  - lubricants
  - belts
- Consequential damages such as loss of time or use of the vehicle.
- Prohibited actions related to 40 (CFR), Part 1068, Subpart B, Section 1068.101 (b) and competition use

## **To Get Emission Warranty Service**

Repairs covered by this warranty will be performed at no charge for parts, labor, and diagnosis. Any authorized Honda TRX dealer will perform the adjustment, repair, or replacement within 30 days from the time you take your TRX to the dealer.

If an authorized Honda dealer is unable to repair your TRX within 30 days from the time you take your TRX to the dealer, then this situation will be treated as an emergency and you may have your TRX repaired at any repair facility you choose.

If you choose a repair facility that is not an authorized Honda dealer, Honda will reimburse you for the repair, including diagnosis. Parts reimbursement is at the manufacturer's suggested retail price, and labor reimbursement is at a geographically-appropriate hourly labor rate for Honda's recommended time allowance. For reimbursement, present the replaced parts and a copy of the paid receipt to any authorized Honda TRX dealer.

# Emission Warranty Parts List

## **Fuel Metering System:**

- Carburetor
- Carburetor Air Jet Solenoid Valve
- Carburetor Coolant Thermal Valve
- Starting Enrichment Thermal Valve
- Starting Enrichment Valve
- Idle Air Control Valve
- Intake Manifold
- Fuel Filter
- Throttle Body
- Fuel Injector
- Fuel Pressure Regulator
- Fuel Pump

## **Ignition System:**

- Engine Coolant Temperature Sensor
- Engine Oil Temperature Sensor
- Gear Position Switch
- Ignition Coils
- Ignition Control Module
- Crankshaft Position (CKP) Sensor
- Distributor Ignition Capacitor
- Spark Plug (covered up to the first replacement only)
- Spark Plug Cap
- Spark Plug Wires
- Cam Position Sensor
- Vehicle Speed Sensor
- Engine Control Module
- BARO Sensor
- Throttle Position Sensor
- MAP Sensor
- Knock Sensor

## **Air Injection System:**

- Pulse Secondary Air Injection Check Valve
- Pulse Secondary Air Injection Control Valve
- Pulse Secondary Air Injection Solenoid Valve

## **Shot Air System:**

- Intake Air Shot Air Check Valve
- Intake Air Shot Air Valve

# Emission Warranty Parts List (cont.)

## **Exhaust System:**

- Catalytic Converter
- Oxygen Sensor
- Heated Oxygen Sensor
- Exhaust Gas Control Valve
- Exhaust Manifold
- Exhaust Pipes (to the catalyst and between catalysts)
- Air Fuel Ratio Sensor

## **Intake Air Temperature System:**

- Intake Air Temperature Check Valve
- Intake Air Temperature Sensor
- Intake Air Temperature Thermal Vacuum Valve
- Intake Air Temperature Valve

## **Evaporative Emission Control System (2008 and later):**

- Fuel Fill Cap
- Fuel Tank

## **Crankcase Emission Control System:**

- Air Cleaner (covered up to the first replacement only)
- Air Cleaner Housing
- Air Cleaner Housing Cover
- Crankcase Breather Separator
- Crankcase Breather Storage Tank
- Crankcase Breather Tube Plug
- PCV Valve
- Oil Filler Cap
- PCV Control Solenoid Valve

## **Parts Associated with the Systems Above:**

- FI Indicator Light Bulb or LED
- Malfunction Indicator Light Bulb
- Tubing, Fittings, Clamps, Gaskets, Hoses, Mounting Hardware, and other emission-related components and assemblies whose sole purpose is to reduce emissions or whose failure will increase emissions

# CALIFORNIA EVAPORATIVE EMISSION CONTROL WARRANTY

## Your Warranty Rights and Obligations

The California Air Resources Board and American Honda are pleased to explain the evaporative emissions control system warranty on your 2026 vehicle. In California, new off-highway recreational vehicles must be designed, built, and equipped to meet the State's stringent anti-smog standards. American Honda must warrant the evaporative emissions control system on certain TRXs for the periods of time listed below provided there has been no abuse, neglect, improper maintenance, or unapproved modification of certain TRXs.

Your evaporative emissions control system may include parts such as the carburetor or fuel-injection system, fuel tank, fuel hoses, carbon canister, and engine computer. Also included may be hoses, belts, connectors, and other evaporative emissions-related assemblies. Where a warrantable condition exists, American Honda will repair on certain TRXs at no cost to you, including diagnosis, parts, and labor.

If any evaporative emissions-related part on certain TRXs is defective, the part will be repaired or replaced by American Honda.

## Owner's Warranty Responsibilities

As a TRX owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. American Honda recommends that you retain all receipts covering maintenance on your TRX, but American Honda cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As an owner, you are responsible for presenting your TRX to a Honda dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As a TRX owner, you should also be aware that American Honda may deny you warranty coverage if your TRX or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact American Honda Powersports Customer Relations for assistance at (866) 784-1870 or the California Air Resources Board at:

California Air Resources Board  
4001 Iowa Avenue  
Riverside, CA 92507

# California Evaporative Emission Warranty

## Parts List

**2026 and later vehicles sold, registered, and operated in California:**

**Coverage for the following TRX models:**

- TRX420FA/FE/FM/TE/TM
- TRX520FA/FE/FM
- TRX90X

**Not applicable to these TRX models:**

- TRX250X
- TRX250TE/TM
- TRX680FA

Parts identified below have 60 months (5 years) warranty.

There is **no mileage or operating hour limitation**.

**Fuel Metering System:**

Fuel Injector  
Throttle Body  
Fuel Pump Assembly  
Fuel Pump Filter  
Fuel Pump Gasket  
Fuel Feed Hose  
ECM/PCM

**Evaporative Emission Control System:**

Fuel Tank  
Evaporative Canister  
Fuel Filler Cap  
Fuel Filler Cap Gasket  
Evaporative Charge Lines  
Evaporative Purge Lines  
Evaporative Line Joint  
Evaporative Connect Lines  
Evaporative Canister Purge Valve

**Parts Associated with the Systems Above:**

Tubing, Fittings, Clamps, Gaskets, Hoses,  
Mounting Hardware, and other emission-related components  
and assemblies whose sole purpose is to reduce emissions or  
whose failure will increase emissions

## DISTRIBUTOR'S LIMITED WARRANTIES

# REPLACEMENT PARTS

### Warranty Time Period\*

#### Duration:

Coverage for defects in material and workmanship:

- Batteries: one (1) year
- Other replacement parts: six (6) months

Honda Genuine parts repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased part.

#### Coverage Begins:

On the date the part was purchased from an authorized Honda dealer.

### Warranty Coverage\*

American Honda will repair or replace, at its option, any Honda Genuine part that is defective in material or factory workmanship under normal use.

To qualify for this warranty, the Honda Genuine part:

- must have been purchased from an authorized Honda dealer.
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

#### Parts installed by an authorized Honda dealer:

Parts: No charge.

Labor: No charge.

#### Parts not installed by an authorized Honda dealer:

Parts: No charge.

Labor: You pay for removal or installation charges.

### This Warranty Does Not Cover

The following exclusions apply specifically to replacement parts, in addition to those listed in Warranty Exclusions:

- tires
- cosmetic defects
- the vehicle in which the part is installed
- parts designed for competition use only
- parts replaced under the warranty of the vehicle in which the part is installed
- the color match of components (American Honda makes no warranty, expressed or implied, regarding the color match of components)

\*All warranties on Honda replacement parts in Guam are provided by the authorized Honda dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

## DISTRIBUTOR'S LIMITED WARRANTIES HONDA ACCESSORIES

### Warranty Time Period\*

#### Duration:

- Bolt-on Accessories: one (1) year

Honda Accessories repaired or replaced under this warranty are covered only for the remainder of the warranty period of the purchased accessory.

#### Coverage Begins:

On the date of purchase from an authorized Honda dealer.

### Warranty Coverage<sup>†</sup>

American Honda will repair or replace, at its option, any Honda Accessory that is defective in material or factory workmanship under normal use.

To qualify for this warranty, the Honda Accessory:

- must have been purchased from an authorized Honda dealer authorized to sell Honda Accessories; and
- must have been used in an application for which it was designed or otherwise approved in writing by American Honda.

#### Accessories installed by an authorized Honda dealer:

Parts: No charge.

Labor: No charge.

#### Accessories not installed by an authorized Honda dealer:

Parts: No charge.

Labor: You pay for removal and installation charges.

<sup>†</sup> All warranty claims for WARN products must be processed through WARN's Service Network. For WARN warranty coverage details or information regarding their Service Network, please contact Warn Industries at 12900 S.E. Capps Road, Clackamas, OR 97015, or by phone at (503) 722-1200 or (800) 543-WARN.

\* All warranties on Honda Accessories in Guam are provided by the authorized Honda dealer, not by American Honda Motor Co., Inc. See your authorized Honda dealer for specific terms.

# WARRANTY SERVICE

## How to Get Warranty Service

You should, at your expense, take:

- your Honda TRX, and
- your warranty registration card to any authorized Honda dealer during normal service hours.

For replacement parts or accessories requiring warranty service, take:

- proof of purchase of the part or accessory.

If you are unable to get satisfactory warranty service at a Honda dealer, or you are dissatisfied with a warranty decision, please refer to the Customer Satisfaction section as follows.

## Customer Satisfaction

Your satisfaction and goodwill are important to your dealer and to American Honda. Normally, any problems with the product will be handled by your dealer's service department. Sometimes, however, in spite of the best intentions of all concerned, misunderstandings can occur. If your problem has not been handled to your satisfaction, we suggest you take the following action:

- Discuss the problem with a member of dealership management. Often, complaints can be quickly resolved at that level. If the problem has already been reviewed with the Service Manager, contact the General Manager or Owner of the dealership.
- If your problem still hasn't been resolved to your satisfaction, write:  
Powersports Customer Relations  
American Honda Motor Co., Inc.  
4900 Marconi Drive  
Alpharetta, GA 30005-8847  
Telephone (866) 784-1870  
Website: <https://powersports.honda.com/contact-us>

We will need the following information in order to assist you:

- your name, address, and telephone number
- product model and vehicle identification number (VIN)
- date of purchase
- dealer name and address

After reviewing all the facts, Customer Relations will tell you what action can be taken. Please bear in mind that your problem will likely be resolved at the dealership, using the dealer's facilities, equipment, and personnel. For this reason, it is important that your initial contact be with the dealer.

Your purchase of a Honda product is greatly appreciated by both the dealer and American Honda. We want to assist you in every way possible to ensure your complete satisfaction with your purchase.

